Thursday, 9 June 2022 2:00-3:30 p.m. ET OD Network International Conference

# **Leap Forward:**

Accelerating Culture Change in a Changed World







Frederick A. Miller CEO



**Tara Whittle** VP of Strategy

# **WHO WE ARE**

# VOSB .



#### **OLDEST OD FIRM**

Based in Troy, New York

#### **OLDEST INCLUSION & DIVERSITY FIRM**

13 Team Members, 20 Consultants

We are a management consulting firm that uses organization development (OD) technology to bring about large/total systems change and create inclusive cultures that accelerate results.

FOUNDED BY KALEEL JAMISON 1932-1985

1970

FRED MILLER F

JUDITH KATZ
Boomer
Retirement 2020

VALERIE DAVIS-HOWARD

1998
MICKEY BRADLEY

1994

TARA WHITTLE **1999** 

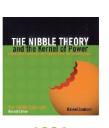
MELISSA NÚÑEZ **2017** 

TED FREEMAN **2019** 

**2022** & Beyond



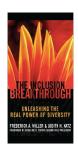
1978



1984



1994



2002



2008



2013



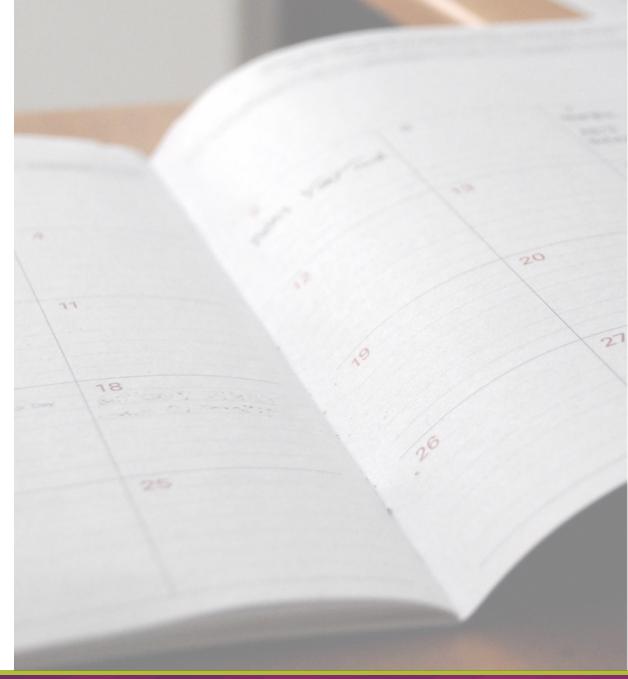
2018



#### **OVERVIEW**

- Welcome
- KJCG introductions
- Overview
- Hellos
- Time of Transformation
- Mindsets for Transformation
- Behaviors for Creating Vibrant Learning Communities

3:30 p.m. – Close



#### **PARADIGM SHIFT**

**ESSENTIAL VS. NON-ESSENTIAL** 

**PARADIGM SHIFT** 

ESSENTIAL VS. NON-ESSENTIAL

BLACK RENAISSANCE
THIRD RECONSTRUCTION
BLACK LIVES MATTER

**PARADIGM SHIFT** 

ESSENTIAL VS. NON-ESSENTIAL

CANCEL CULTURE
ADDRESSING
THE ISMS

BLACK RENAISSANCE
THIRD RECONSTRUCTION
BLACK LIVES MATTER

**ANTI ASIAN ATTACKS** 

#METOO SEXUAL HARASSMENT-ASSAULT **GENDER IDENTITY** 

MISOGYNY

RACISM

ATTACK ON THE CAPITOL

**ANTISEMITISM** 

**DIVIDED POLITICS** 

**PARADIGM SHIFT** 

MULTIGENERATIONAL WORLD

**REDEFINING SCHOOL** 

REDEFINING WORKPLACE

ESSENTIAL VS. NON-ESSENTIAL

THE GREAT RELOCATION

ACCELERATING A

FLEXIBILITY REGARDING WORK

CANCEL CULTURE
ADDRESSING

BLACK RENAISSANCE
THIRD RECONSTRUCTION
BLACK LIVES MATTE

THE GREAT RESIGNATION "EARLY" RETIREMENT

**UPTICK IN PRODUCTIVITY** 

**ANTI ASIAN ATTACKS** 

#METOO

JABASSMENT-ASSAULT

EXUAL HARASSINES

ATTACK ON THE CAPITOL

**DIVIDED POLITICS** 

**GENDER IDENTITY** 

RACISM

**ANTISEMITISM** 

**PARADIGM SHIFT** 

ESSENTIAL VS. NON-ESSENTIAL

REDEFINING WORKPLACE

**MASKS OR NO MASKS** 

**DOMESTIC VIOLENCE** 

#METOO

ILLNESS AND LOSS

PANDEMIC ≠

DRUG ABUSE

**DIVIDED POLITICS** 

**ISOLATION** 

**PARADIGM SHIFT** 

ESSENTIAL VS. NON-ESSENTIAL

REDEFINING WORKPLACE

**DIVIDED POLITICS** 

DRUG ABUSE

LIVING IN PERMANENT WHITE WATER

**PARADIGM SHIFT** 

MULTIGENERATIONAL

REDEFINING WORKPLACE

**CANCEL CULTURE** 

**ADDRESSING** THE ISMS

**BLACK RENAISSANCE** THIRD RECONSTRUCTION **BLACK LIVES MATTER** 

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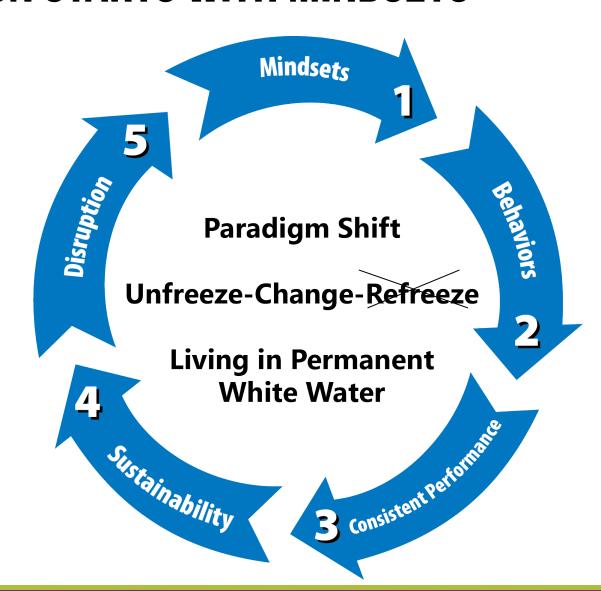
## TALK TO YOUR NEIGHBOR (5 MINUTES)

- 1. Which two factors are having the biggest impact within your organization or client's organization?
- 2. Which factors are accelerating the need for change?
- 3. Which factors are making change harder?



# MINDSETS FOR CHANGE AND DISRUPTION

### TRANSFORMATION STARTS WITH MINDSETS



# CREATING VIBRANT LEARNING COMMUNITIES: LEARNING COMMUNITY BEHAVIORS

- 1. Be fully present
- 2. Be self-responsible and self-challenging
- 3. Listen, listen, listen, and engage



- 4. Lean into discomfort
- 5. Experiment with new behaviors to expand your range of response to create action flexibility
- 6. Accept working through conflict to resolution as a catalyst for learning



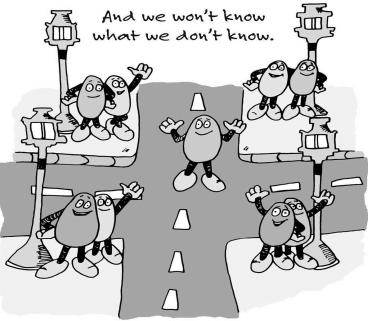
### TALK TO YOUR NEIGHBOR (5 MINUTES)

What makes it difficult for you to practice these behaviors?



7. Accept others' frame of reference as true for them—Honor their street corner

without the full range of perspectives, we cannot be sure we have the complete picture.



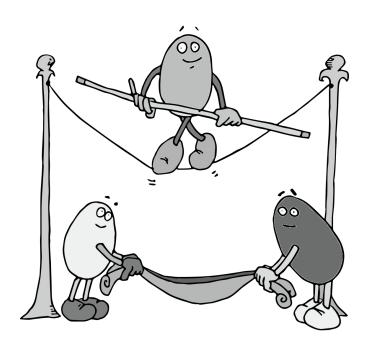




8. Create "interaction safety" for yourself and others

**Interaction safety** creates an environment through *intentional actions* and behaviors that encourages reasonable risk-taking, sharing ideas, and creating an inclusive, collaborative workplace. It is an environment that makes people feel safe enough to share not just their best ideas, but their *still-in-formation* ideas.

When interaction safety exists, people know they will not be penalized, ostracized, demoted, made small, discounted, or shunned because of their thoughts, contributions, and conversations.







- 9. Set "performing mode" aside, be in a "learning mode"
  - a) Take risks knowing mistakes will happen
  - b) Ask questions
  - c) Be raggedy
  - d) Give yourself and others grace
- 10. Treat the candidness of others as a gift: honor confidentiality

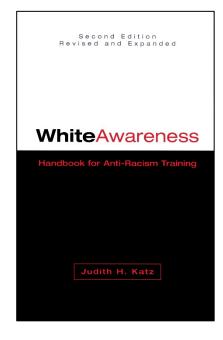


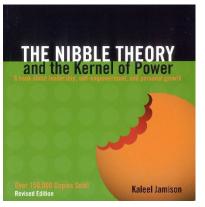
# **TALK TO YOUR NEIGHBOR (5 MINUTES)**

- 1. What three or four of these learning community behaviors would be most helpful that you want to start bringing to the groups you are working with?
- 2. Which one will you start practicing as you interact with others?

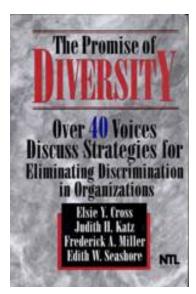


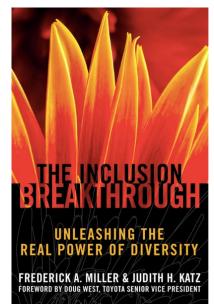
# CLOSING COMMENTS



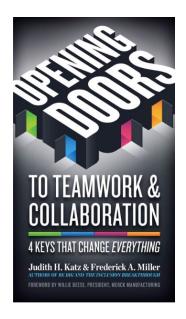


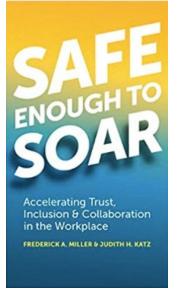














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